

LumiGrow TopLight Product Warranty

BY PURCHASING FROM US, YOU AGREE TO THESE TERMS AND CONDITIONS. No other terms shall apply except as agreed in writing signed by us. We reserve the right to correct typographic errors and reject orders. LumiGrow reserves the right to modify or cancel this warranty at any time without notification.

LumiGrow® Product Warranty Policy US / Canada

LumiGrow, Inc. warrants to the purchaser of its LumiGrow products, when shipped in its original carton, that they will be free from defects in materials and workmanship for the time period set forth below. During the warranty period, LumiGrow, Inc. will, at its option, either repair the defect or replace the defective product or part thereof at no charge to the purchaser for the product or parts during the warranty period, with ground shipping included. Does not include installation/uninstallation. Replacements will be made with like product that may be new or refurbished and will not extend the warranty.

The LumiGrow TopLight fixtures carry a five (5) year warranty from date of purchase. This warranty does not apply to any product which has been damaged, defaced, subjected to misuse, abnormal service or handling (including shipping damage), or which has been altered in design or construction. LumiGrow, Inc maintains all rights to final review and identification of those issues.

The warranty applies to all commercial orders through LumiGrow, Inc's online shopping cart, LumiGrow sales personnel, or official LumiGrow resellers. The warranty cannot be transferred from the original purchaser to any other party.

Neither sales personnel of the seller nor any other persons are authorized to make, modify, or amend any warranties other than those described above, or to extend the duration of any warranties beyond the time period described herein.

The warranty described above shall be the sole and exclusive warranty granted by LumiGrow, Inc. and shall be the sole and exclusive remedy available to the original purchaser for any and all claims, in contract, in tort or otherwise arising from the failure of the product and is given in lieu of all other warranties, express or implied, including, but not limited to, warranties of merchantability of fitness for a particular purpose which warranties are hereby expressly disclaimed. Purchasers exclusive remedy for any nonconformity or defect in any product shall be only as explicitly set forth herein. Under no circumstances shall LumiGrow, Inc.'s aggregate liability arising out of or in connection with a defective product, in contract, tort or otherwise, exceed the purchase price of the product to which such liability relates. In no event shall LumiGrow, Inc. be liable for special, incidental, consequential, indirect or compensatory damages, including, without limitation, damages resulting from loss of use, profits, business or goodwill even if LumiGrow was advised of or was otherwise aware of the possibility of such damages. The warranty is nontransferable.

In no event shall LumiGrow, Inc. be liable or in any way responsible for any damages or defects in the product which were caused by repairs or attempted repairs performed by anyone other than a certified LumiGrow, Inc. repair technician.

Repairs will be reviewed by LumiGrow, Inc. repair technicians. Repair parts will be new or certified refurbished parts.

This warranty does not apply to improper installation or grounding, acts of God, such as lightning strikes and/or electrical line power surges, floods, earthquakes, hurricanes, tornados, vandalism, vermin such as slugs, ants, rodents, etc., or improper electrical connections.

Warranty Service Procedures

In order to enforce the rights under this limited warranty, the purchaser must notify LumiGrow, Inc., of a warranty claim by contacting a LumiGrow dedicated Customer Support Team member by phone (800) 514-0487 ext. 2, or by email at support@lumigrow.com. At that time, the original purchaser will be asked to provide dated proof of original purchase. Acceptable forms of this shall be a photocopy, scanned image of the dated original invoice faxed, or emailed to LumiGrow, Inc. The purchaser will also need to provide a full description of the type of problem occurring, a contact name, address, telephone number, and/or email.

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